



BEDFONT ROAD, STANWELL, LONDON HEATHROW, TW19 7NL
Telephone 01784 266280 Fax 01784 266281 Web <http://cargo.koreanair.com>

01st October 2012

Dear Customer,

Re: Sensitive Cargo

TIP N TELL & SHOCK WATCH CARGO

With reference to the above, please be advised that effective 01st January 2013, it is our intention to impose a surcharge of GBP 0.10/kg for the export of the afore mentioned goods.

It is imperative that you ensure that our reservations staff are made aware of such goods, at time of booking, in order for us to handle the goods in the appropriate manner.

Please make your customers aware of this surcharge implementation, when negotiating your pricing.

Thank you.

Yours Sincerely,

Stephen W Tindale
Korean Air
Cargo Sales Manager
U.K & Ireland.